

Card Printer Limited Warranty

INCLUDING THE FOLLOWING PRODUCTS

Card Printer

INSPECTION OF PRODUCT UPON RECEIPT

The following warranty applies to your Card Printer ("Printer").

You must examine all components of your Printer immediately upon receipt. If any component is missing, damaged or visibly defective, you must notify the authorized service provider who sold you the product within 30 days from the date of delivery of the product. If you fail to give notice as required, you will be deemed to have accepted the product and waived any claim you may have against your authorized service provider for damage or defects discoverable at delivery.

PRODUCT WARRANTY

Your authorized service provider warrants that a new Printer will be free from defects in materials or workmanship for 24 months from the later of (i) the date of shipment from your authorized service provider, or (ii) with proof of purchase, the date of purchase by the End-User Customer. The End-User date of purchase must be within 18 months of the original shipment date from your authorized service provider. The warranty for a factory-refurbished Printer is 90 days.

If the Printer proves to be defective in materials or workmanship during the warranty period, your authorized service provider will at its option either repair or replace the Printer or refund its purchase price. Any new Printer that is repaired or replaced under the warranty will be warranted for the longer of the remainder of the original warranty period or 90 days. A factory-refurbished Printer that is repaired or replaced under the warranty will be warranted for the remainder of the original warranty period.

PRINthead WARRANTY

Your authorized service provider warrants that the thermal printhead delivered with your Printer ("Printhead") will be free from defects in materials or workmanship for 24 months from the later of (i) the date of shipment for your authorized service provider, or (ii) with proof of purchase, from the date of purchase of the Printer by the End-User Customer.

If the Printhead proves to be defective in materials or workmanship during the warranty period, your authorized service provider will at its option either repair or replace the Printhead or refund its purchase price, pro-rated to reflect the period of its effective use. A Printhead that is repaired or replaced under the warranty will be warranted for the longer of the remainder of the original warranty period or 90 days. All Printheads replaced under warranty will become the property of your authorized service provider once they have been replaced.

EXCEPTIONS

Printer or Printhead replacements, repairs, adjustments or parts replacements that are the result of accident, force majeure, abuse, misuse, use in an unsuitable operating environment, unauthorized modification or maintenance, or the use of peripherals, supplies or software that are not supplied by your authorized service provider are not covered by the warranty and will be charged using your authorized service providers then-current rates. All parts replaced under warranty will become the property of your authorized service provider.

WARRANTY RETURN PROCEDURE

In order to make a warranty claim, you must first contact your authorized service provider noted on the packing slip. You will be responsible for packaging the warranted item and for the cost of freight and insurance to ship it to the designated your authorized service provider location. Your authorized service provider will bear the cost of freight and insurance to return the item to you.

LIMITATION OF LIABILITY

THE FOREGOING WARRANTIES ARE IN LIEU OF ANY AND ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, ANY WARRANTY OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND OR NON-INFRINGEMENT.

YOUR SOLE REMEDY FOR BREACH OF THIS LIMITED WARRANTY IS AS EXPRESSLY SET FORTH ABOVE. NEITHER YOUR SERVICE PROVIDER NOR THE RESELLER OF THE PRODUCT IS LIABLE TO YOU FOR INCIDENTAL, CONSEQUENTIAL, SPECIAL, INDIRECT OR OTHER SIMILAR DAMAGES OR CLAIMS, INCLUDING LOSS OF PROFITS, LOSS OF USE, OR ANY OTHER COMMERCIAL DAMAGE EVEN IF YOUR SERVICE PROVIDER HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES, AND IN NO EVENT WILL SERVICE PROVIDER OR ITS RESELLER'S AGGREGATE LIABILITY FOR ANY DAMAGES TO YOU OR ANY THIRD PARTY EXCEED THE PRICE PAID FOR THE PRODUCT REGARDLESS OF THE NATURE OR FORM OF THE CLAIM.

